



UNDERSTANDING YOUR ORDER STATUS

Depending on the ordering portal you're using, your order status may appear slightly different than what's shown here. If you have any questions, feel free to reach out to AccuLab.

Order Status	What It Means
LENS ORDER	Your lens blank has been ordered
LENS RECEIVED	Your lens blank has arrived to us
FTC RECEIVED	Your frame has arrived to us
LOG LENSES SF	Your lenses have been entered into our system (SF stands for 'semi-finished')
LT-980	Tracer: We are tracing your frame
OTB80MANBLOCKER / OTB80 BLOCKER SU	Blocker: Your lenses are being blocked to begin the surfacing process
FLASH NG	Generator: The prescription is being cut into the lens
OTL 80 LASER	Laser: Laser marks are being etched into your lenses
ASP 80 POLISHER	Polisher: Your lenses are being polished
TINT COMPLETE	Your lenses have been tinted
COATING / IN AR ROOM / AR COMPLETE	Anti-Reflective Coating: Beginning and ending
MOUNTING	Your lenses are being mounted into the frame
MEI EASY FIT / SANTINELLI	Edgers: Your order is being edged
FINAL INSPECTION	Last inspection before shipping
INVOICED	Your order has been invoiced and is about to ship
SHIPPED	Your order has been shipped (Please note: Order status may say 'Shipped' when the order has only been invoiced and will ship the next day)
FRAME BIN REMOVED	Your order is on its way to the next department
BREAKAGE	Your lenses did not pass inspection and will be restarted



BLOCKER

Adhesive tape prevents scratches, while a heated alloy block secures the lens for grinding and polishing



GENERATOR

A generator is a three-axis machine that uses a diamond tip to cut precise curves into lenses



POLISHER

Lenses are polished in stages. Starting with an abrasive pad, then a smoother pad, and finished with a polishing compound



LASER

AccuLab's laser system precisely etches key details, like lens style, axis, material, and add power, onto each lens



AR COATING

Lenses receive a scratch coat, ultrasonic cleaning, and multi-layer AR coating for a smooth, dirt- and water-resistant finish



EDGING

A tracer measures the frame, and an edger shapes and bevels the lenses to fit the frame, using water for cooling